

#### **DISCLAIMER**



- The information contained herein is intended to represent the Company's operating and financial position at a given point in time and may also contain forward looking information which only reflects expectations based on the prevailing geo-political, economic and non-controllable factors. Such information has been obtained from sources believed to be most reliable and the means in analyzing and preparation of such information for disclosure are based on approved practices and principles in the investment industry. The views are based on assumptions subject to various risks and uncertainties and no assurance is made as to whether such future events will occur, that projections will be achieved, or that the assumptions here-in are correct. Consequently, no assurance is made as to the accuracy or completeness of information presented in this document.
- This document should not be construed as an investment guide or as an offer or solicitation of an offer to buy or sell equity shares or other securities issued by the Company.





## Opportunity Day Year 2022



Situation of THAILAND

Vision & Mission

Operating Highlights & Financial Results

Progress on Rehabilitation Plan

Activities

Q & A

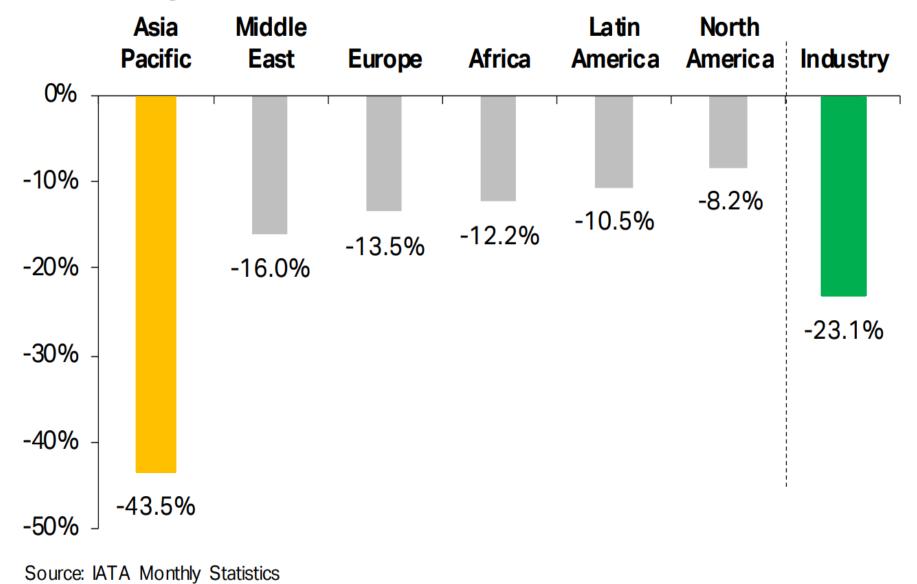


#### **Airline Industry: IATA**



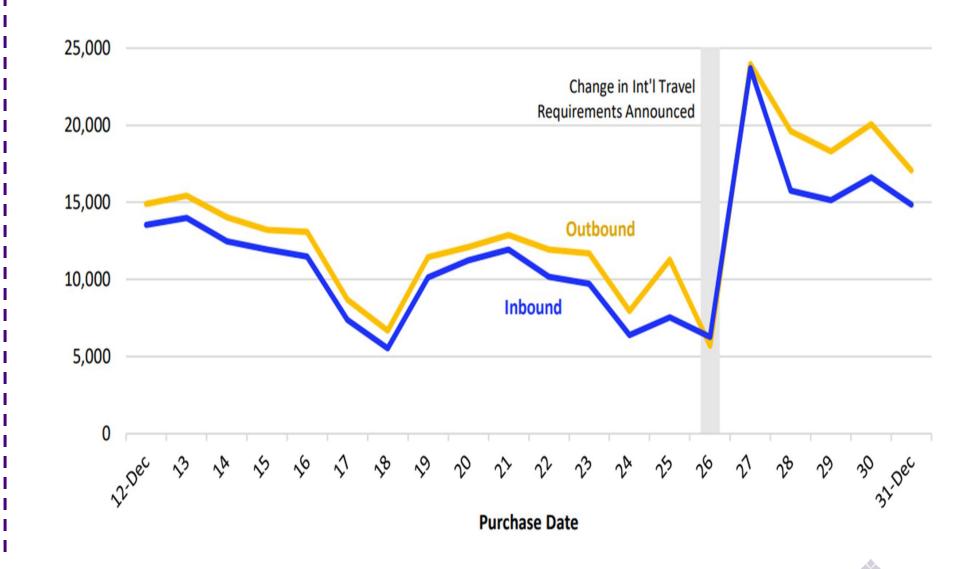
#### **Growth in RPKs by region**

% change in Dec 2022 vs Dec 2019



 RPKs of airlines in the region were down 43.5% compared to December 2019 (mostly as a result of China PR's remaining international and domestic travel restrictions.)

#### International Ticket Sales for Flights to and from China P.R., 12-Dec to 31-Dec 2022



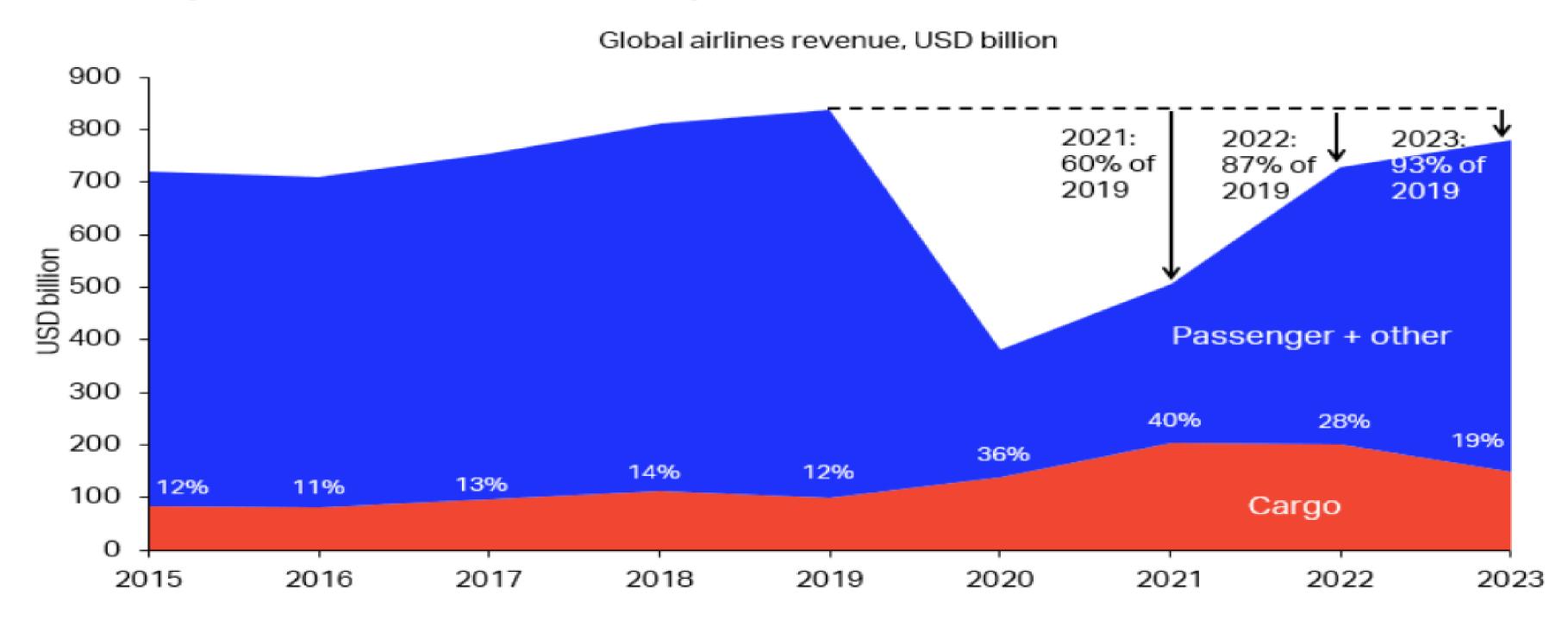
 On Sunday 28 January 2023, The Chinese government announced that China it would reopen its border and removal of flight restrictions to international travelers

#### **Airline Industry: IATA**





IATA Economics' Chart of the Week 16 December 2022 **2023 to bring further pax recovery but softer cargo** 

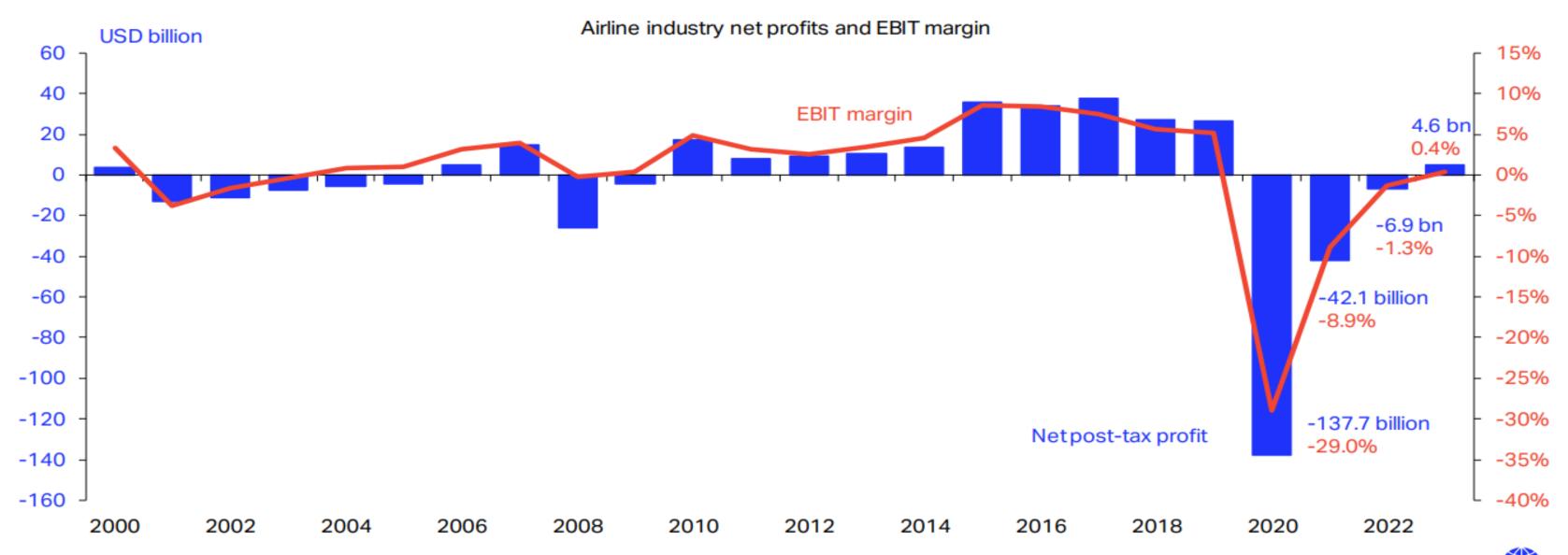


Source: IATA Economics



### Financial performance improves strongly

With the industry returning to profitability in 2023



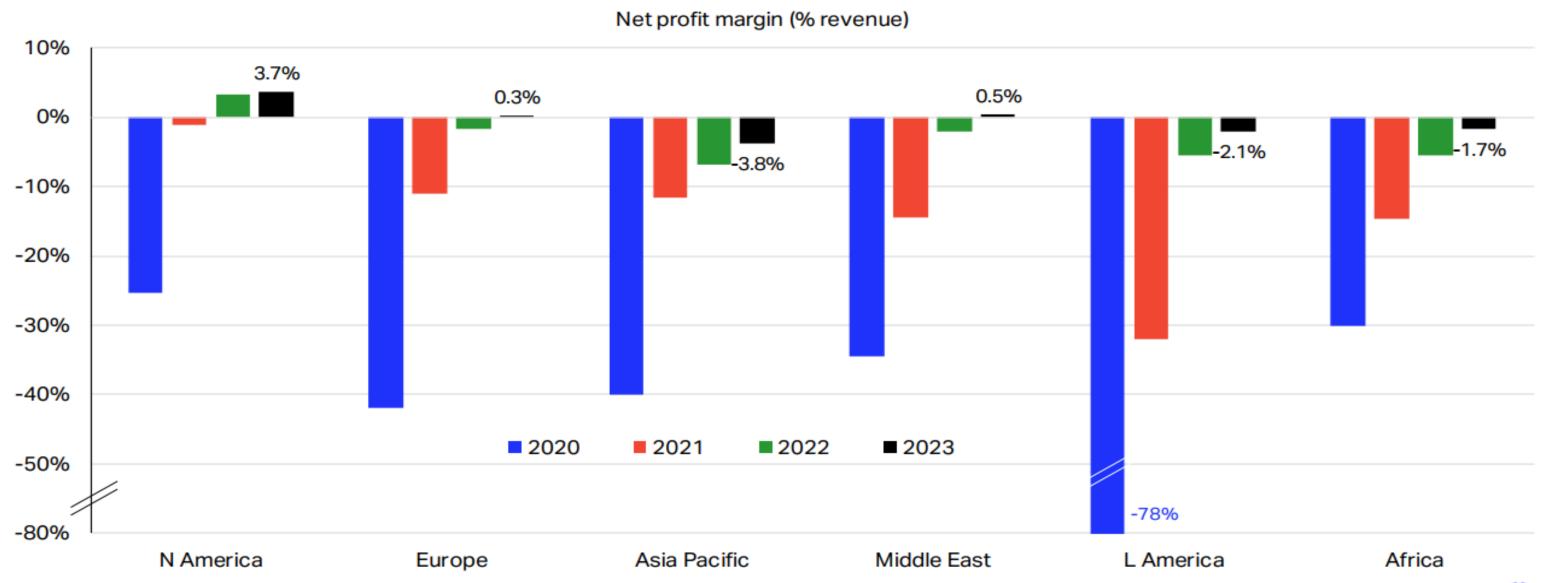
Source: IATA Economics.

6 December 2022





## North America likely only profitable region in 2022 To be joined by Europe and the Middle East in 2023



Source: IATA Economics.

6 December 2022





## World Aviation

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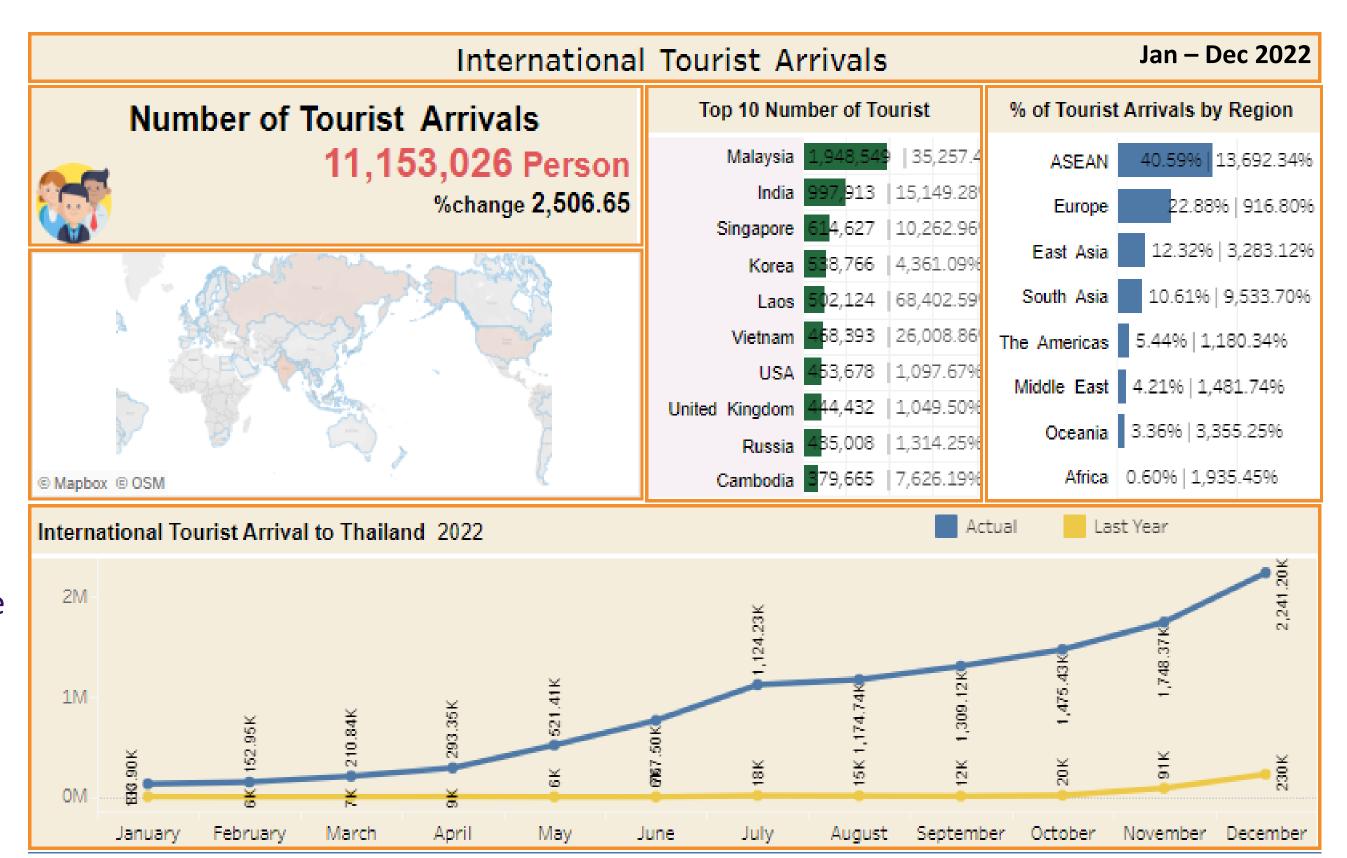
## Opportunity Day Year 2022



#### **Situation of THAILAND**



- ♦ Top 3 No. of tourist is Malaysia, India, and Singapore
- ♦ 40.59% of Tourist Arrivals is
  ASEAN
- ♦ International Tourist Arrival to Thailand in 2022 totaled 11.153 Million, up 25.06 times from the previous year





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**Performance** 

People and

**Capabilities** 



# A high quality full service carrier with strong Thai brand connecting Thailand to the world and generating consistently healthy profit margin

#### **Customer Centricity**

## Internationally celebrated customer experience, tailored to ability to pay

- Premium brand
- High quality service adapted to fare classes
- Proactive and relevant digital customer engagement
- Thailand's best service professionals
- Enhanced marketing and digital capabilities

#### **Commercial Excellence**

#### Optimising yields and nonflight revenue

- Unbundled product matching
- Full range of ancillary options
- Omnichannel sales
- Small number of strategic sales partners (tour operators, etc)
- Dramatically enhanced commercial capabilities and processes
- Investment in digital
- New mindset of "every satang counts"

#### **Cost Competitiveness**

### Outperforming regional peers

- Focused fleet with well negotiated leases
- Optimum staffing levels
- Rigorous control of 3<sup>rd</sup> party spend

#### **Continuous Improvement**

### Market leading operating performance

- Most reliable connections and connectivity in Thailand
- Reliable operations and irregularity management making THAI the preferred partner
- Simplified organisation, actively working with LEAN and across functions
- New, non-SOE processes and capabilities to optimise value (e.g., procurement)
- Strong core processes and systems
- High performing operational control centre

### Digital / Organization / HR / Portfolio / SDGs



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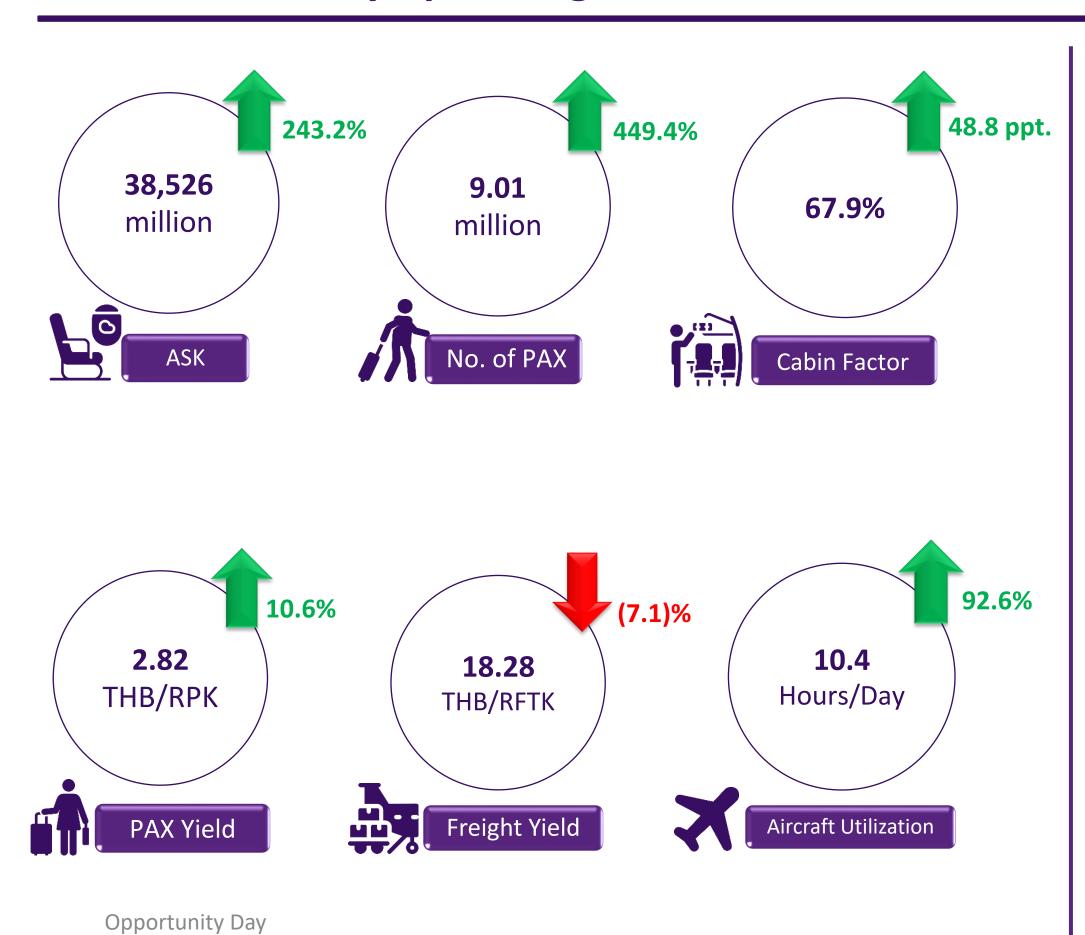
Activities

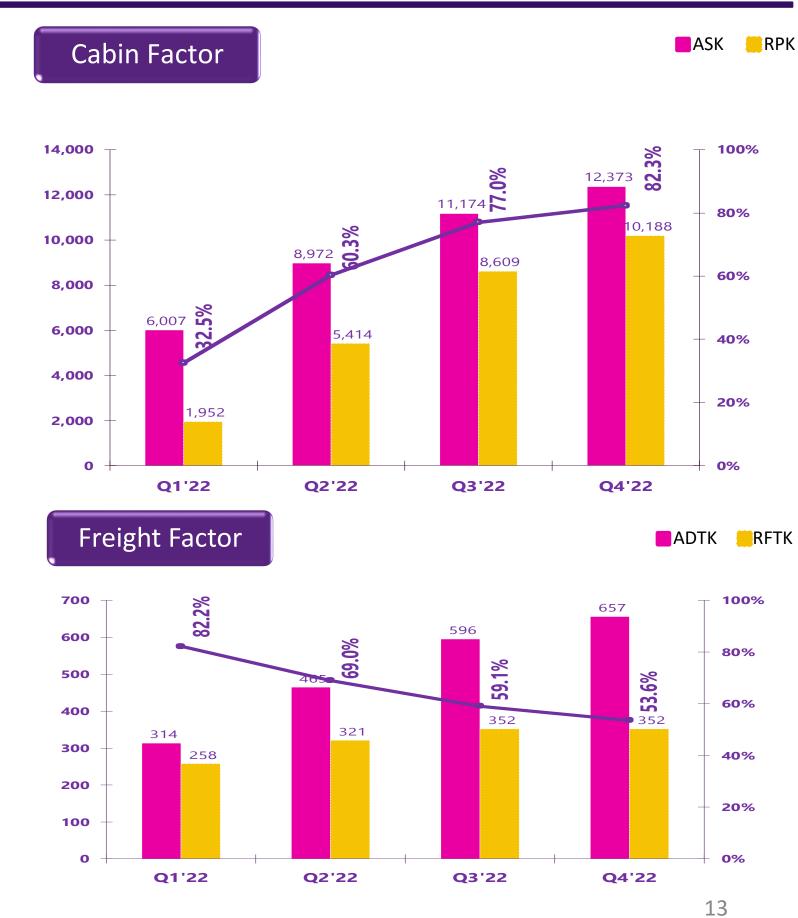
Q & A



#### **Year 2022: Key operating statistics**







#### **Year 2022: Operating profit movement**

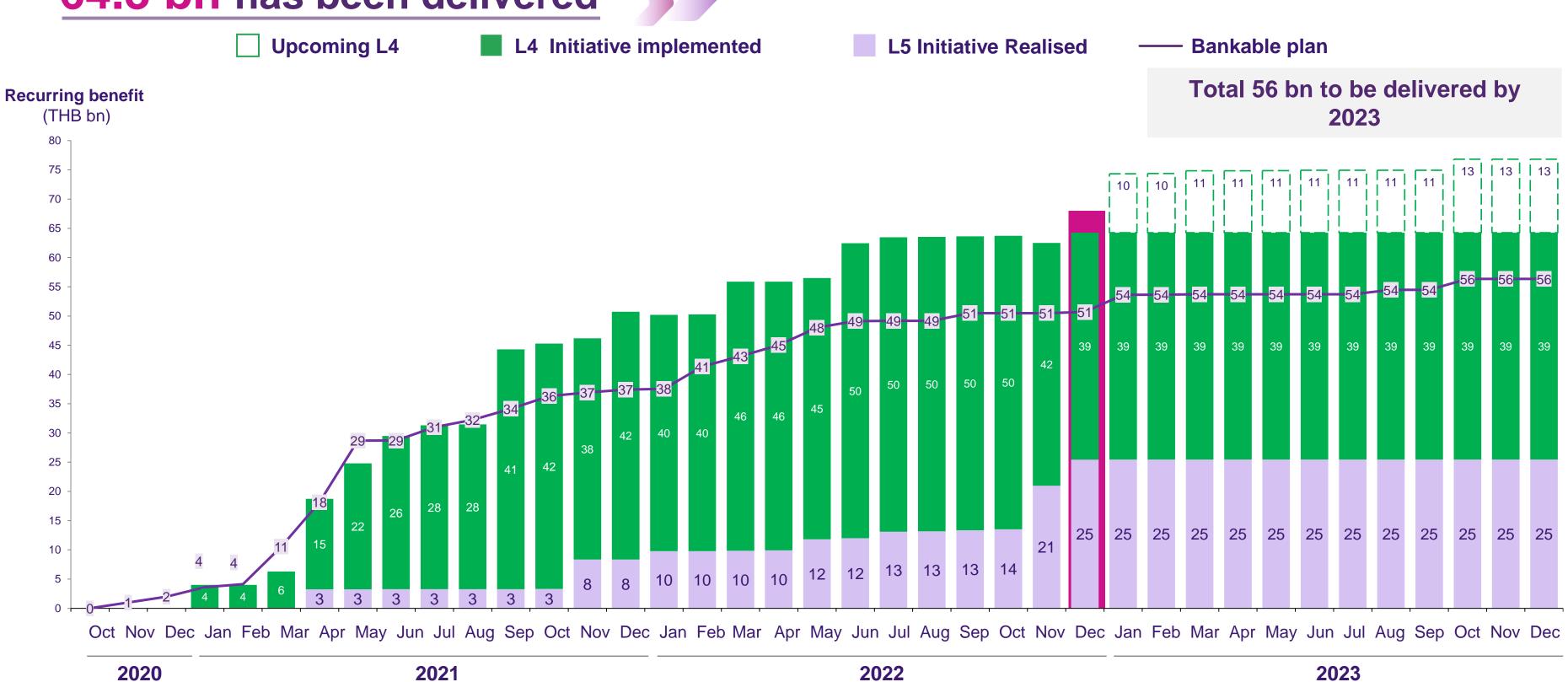








### 64.3 bn has been delivered



Source: Winglet data as of 31Dec 2022

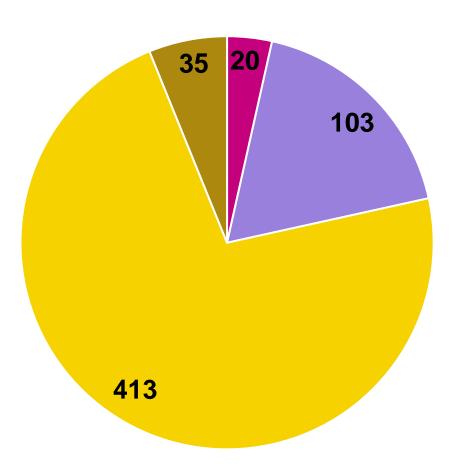
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#### Initiatives: Mission-related initiatives (L2+)



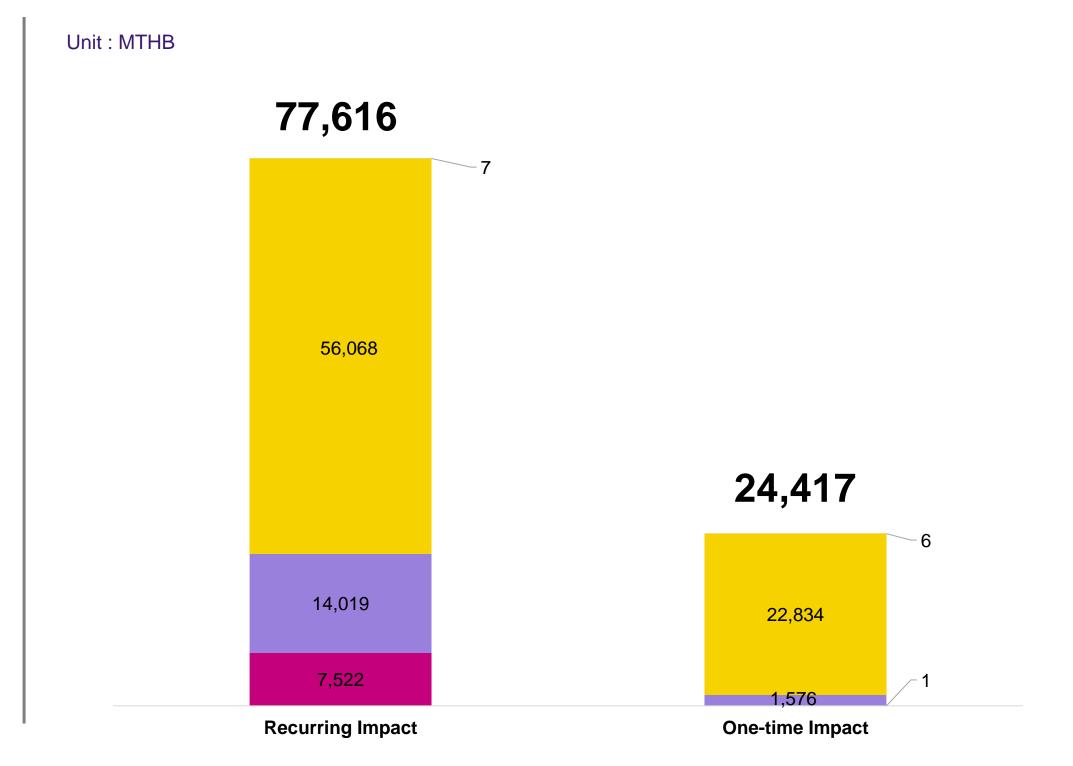


### **571 Initiatives**



No. of Initiatives

Source: Winglet data as of 31Dec 2022



Opportunity Day



#### THAI and its subsidiaries THAI Y'21 Y'22 % 105,041 23,747 **Total Revenue** Increase +342% **MTHB MTHB** Exclude one-time items (19,702)7,797 **Increase Operating** +140% **MTHB MTHB Profit** (2,712)17,241 Increase **EBITDA** +736% **MTHB MTHB** After Aircraft Lease Payment 34,540 5,515 **Increase Net Cash flow** +526% MTHB **MTHB** (252)55,113 **Decrease Net Profit** -101% **MTHB MTHB** Shareholders'

(71,024) (71,250)

**MTHB** 

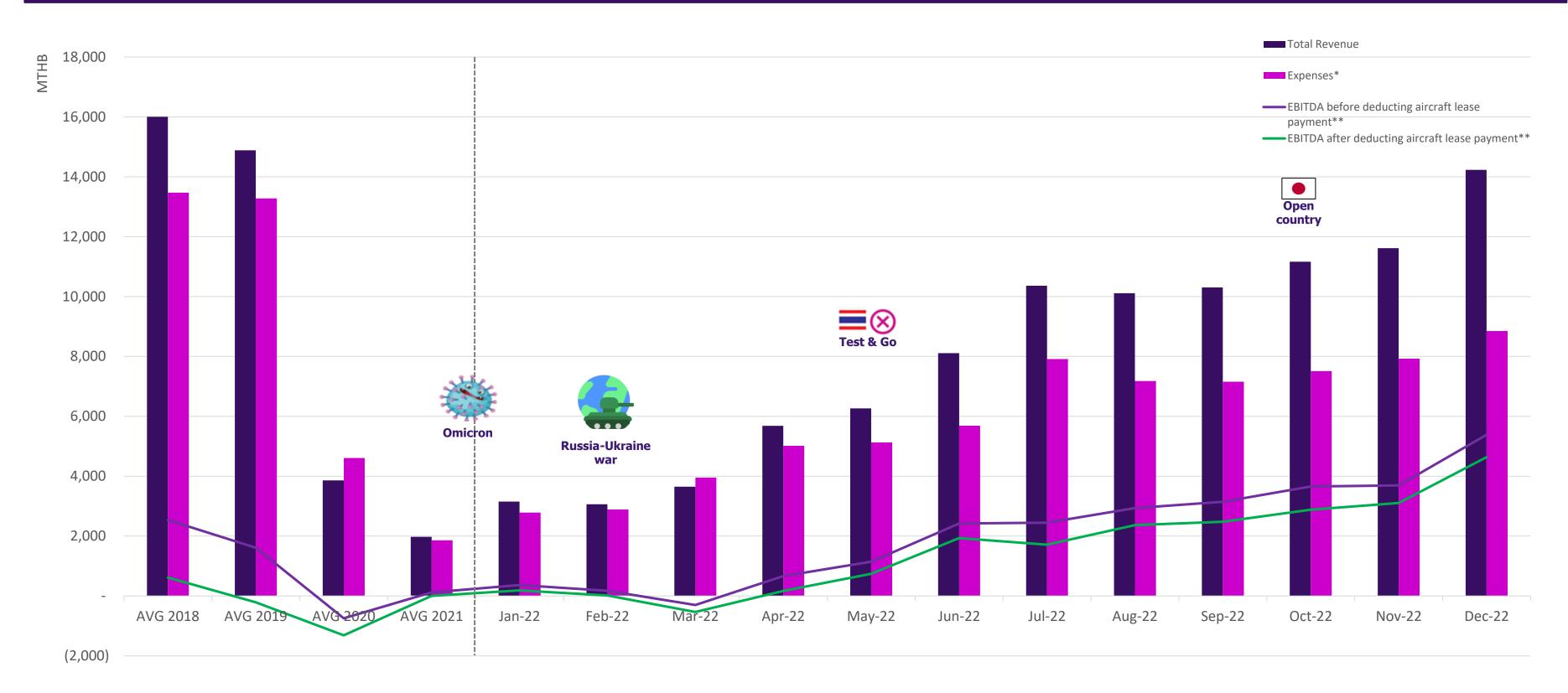
**MTHB** 

Equity

Y'22	Y'21	%
<b>97,514</b> MTHB	<b>22,099</b> MTHB	Increase +341%
<b>11,207</b> MTHB	(15,906) MTHB	Increase +171%
<b>19,689</b> MTHB	<b>480</b> MTHB	Increase +4,002%
<b>34,042</b> MTHB	<b>5,122</b> MTHB	Increase +565%
<b>2,697</b> MTHB	58,275 MTHB ude gain from debt restructu	Decrease -95%
(63,493) MTHB	(66,658) MTHB	

#### EBITDA after deducting cash payments for aircraft lease liabities





<sup>\*</sup>Expenses exclude Depreciation, Operating Lease (OL), Pay-by-the-Hour (PBH), Impairment and Foreign exchange.

<sup>\*\*</sup> Include Operating lease (OL), Financial lease (FL) and Pay-by-the-Hour (PBH)



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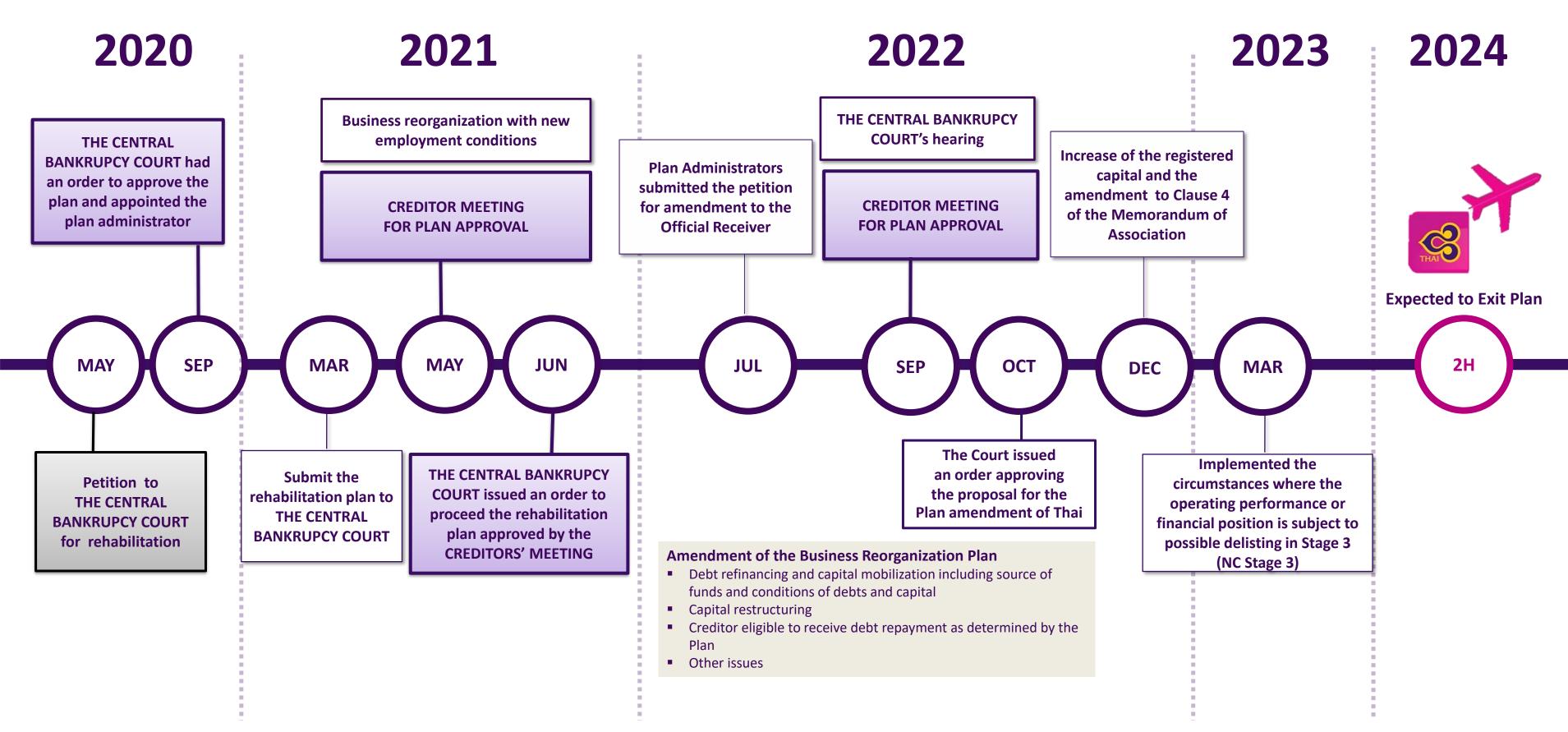
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#### **Rehabilitation Timeline**

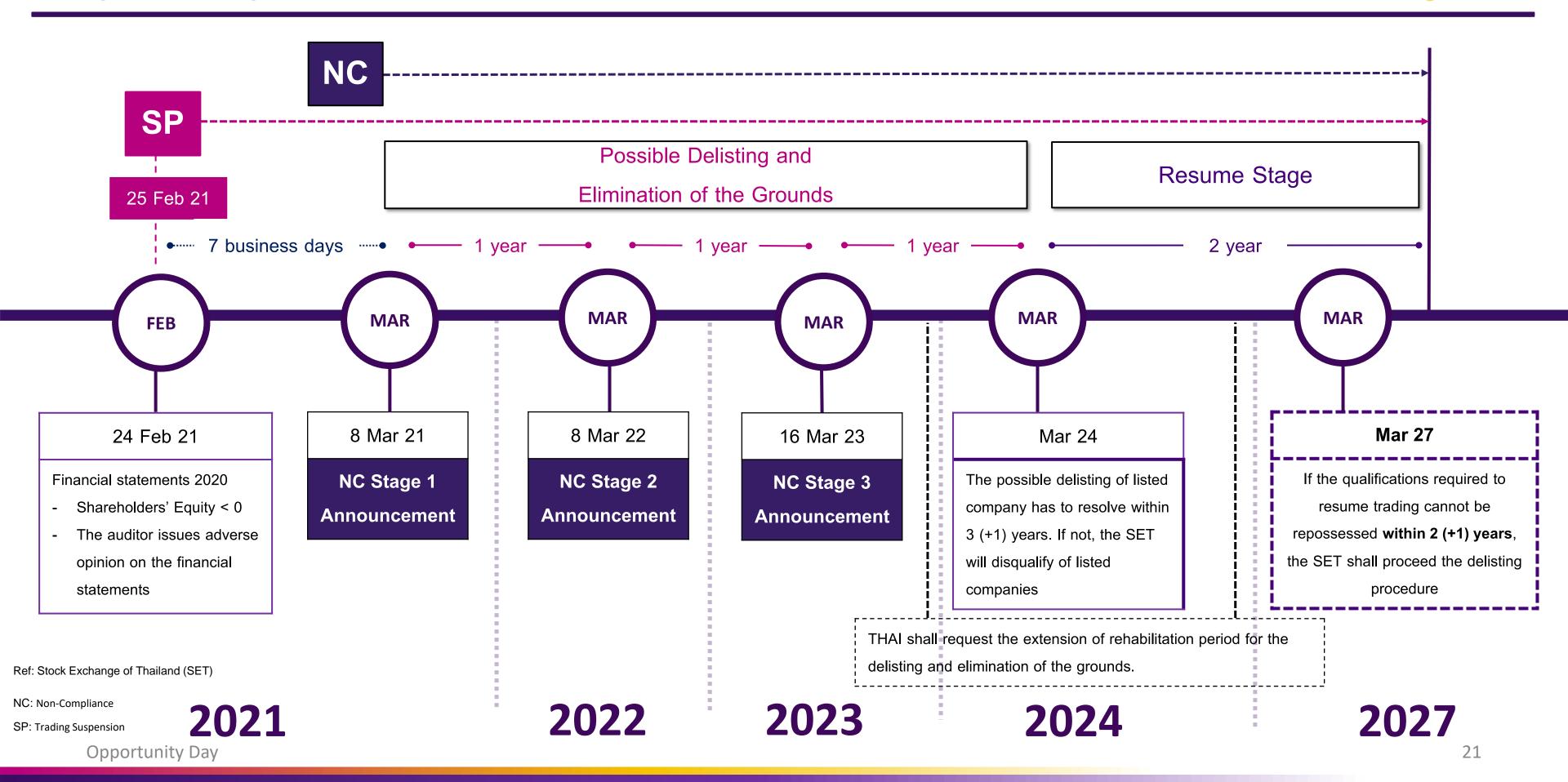




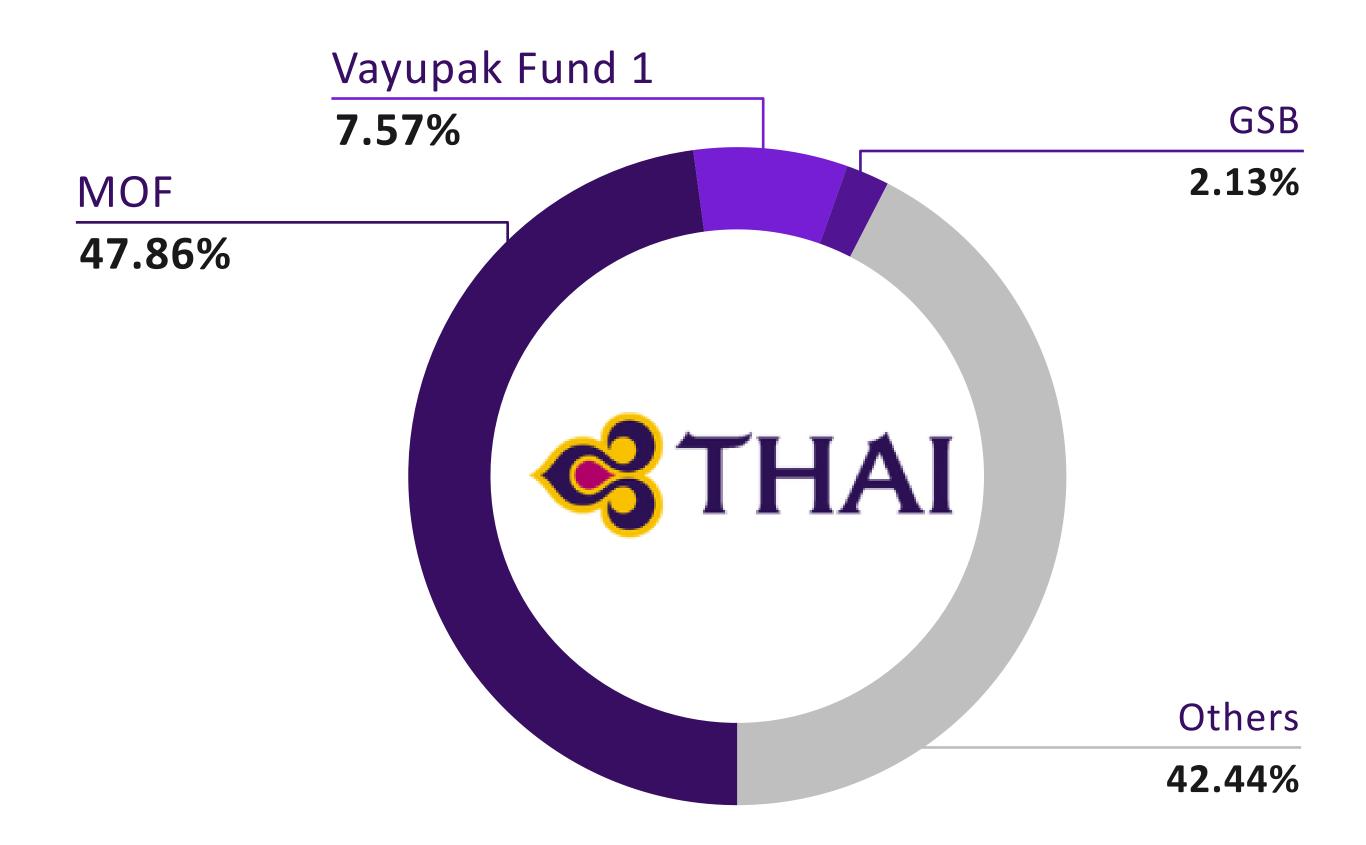
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#### Sign Posting and Action (Translation)









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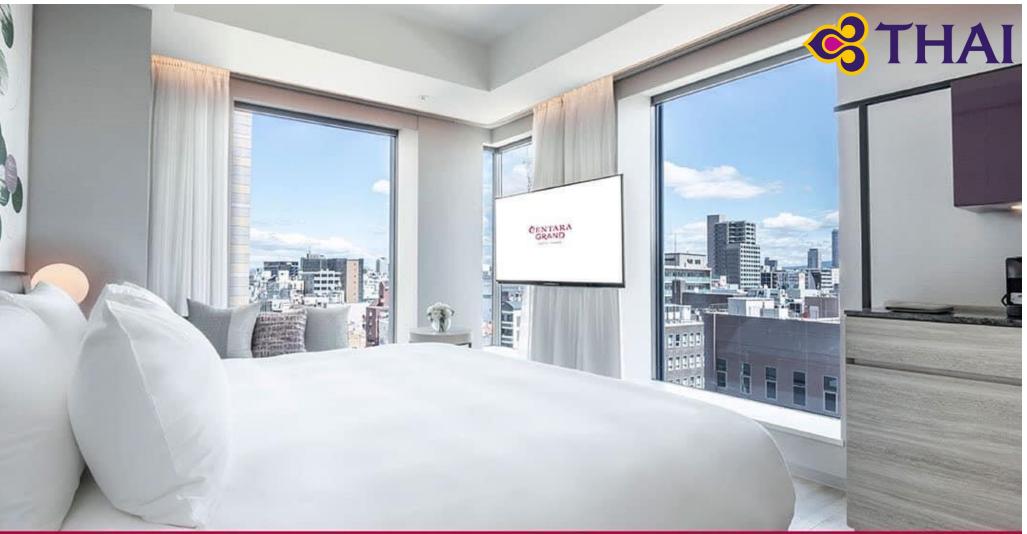
Q & A







Thai Airways International Public Company Limited (THAI) announces a partnership with Centara Hotels & Resorts, Thailand's leading hotel operator, to offer passengers exclusive benefits ahead of the grand opening of Centara Grand Hotel Osaka, Centara's first-ever property in Japan in July 2023.



### ĆENTARA GRAND

**HOTEL OSAKA** 





## Exclusively for Thai Airways passengers

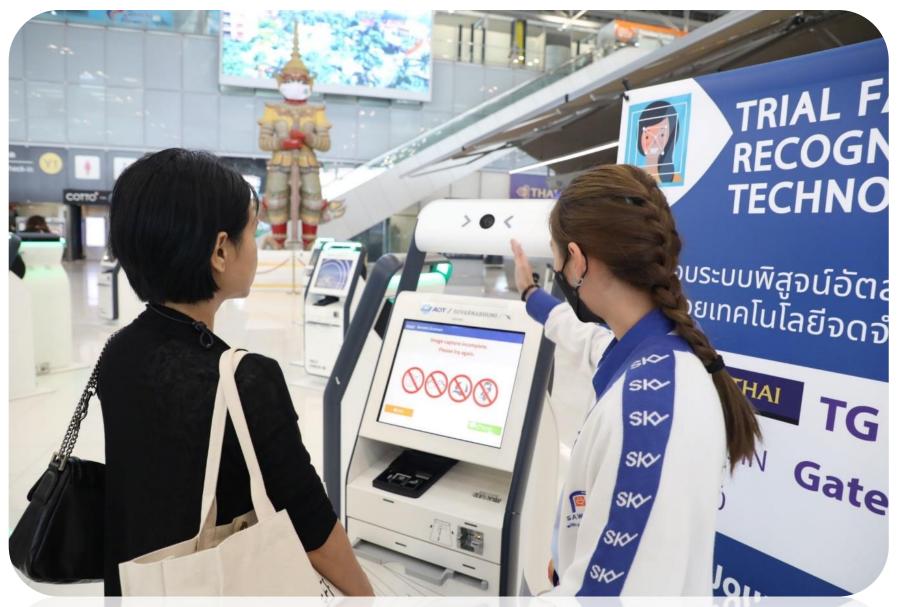
ENJOY 25% OFF

**OUR STANDARD RATE** 

- Early check-in and late checkout
- Room upgrades
- And more

### **CONTRACT**

#### THAI is the Pilot Carrier, Implement the Biometric Check-in At Suvarnabhumi Airport











Less check-in duration



More passenger convenience

#### Sustainability Initiatives Collaboration and Partnership between PTTGC & THAI









Thai Airways Public Company Limited, or THAI and PTT Global Chemical Public Company Limited, or GC joined hands to further business growth in tandem with care for society and the environment, and to deliver a better world to future generations through the collaboration in sustainable development and business alliance.

### **THAI Operates Flights to 5 Destinations in** China in March 2023

The return flight operations will start on 1 March 2023.

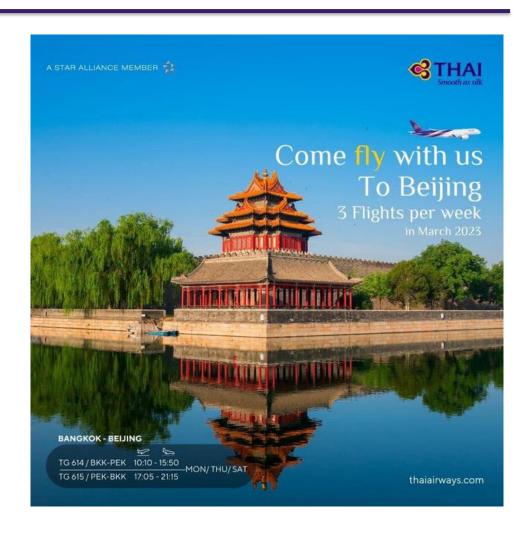
	Flights per week	Sun	Mon	Tue	Wed	Thu	Fri	Sat
BKK-PVG-BKK	4	<b>†</b>		<b>†</b>	<b>†</b>		<b>†</b>	
BKK-CAN-BKK	3		<b>†</b>		<b>†</b>			<b>†</b>
BKK-PEK-BKK	3		<b>★</b>	<b>★</b>				<b>†</b>
ВКК-СТU-ВКК	2			<b>★</b>		<b>†</b>		
ВКК-КМС-ВКК	2	<b>†</b>					<b>†</b>	



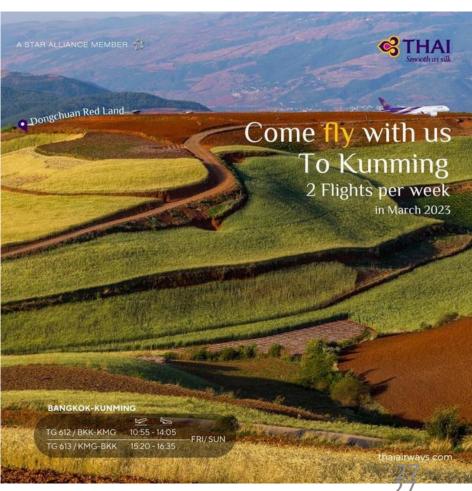


#### FROM BKK TO

- Shanghai (PVG)
- Guangzhou (CAN)
- Beijing (PEK)
- Chengdu (CTU)
- Kunming (KMG)















# THAI Extends Royal Orchid Plus Expiring Miles Validity

Royal Orchid Plus (ROP), the Frequent Flyer Programme of Thai Airways International Public Company Limited (THAI), is delighted to provide more conveniences to Royal Orchid Plus (ROP) members by automatically extending their ROP miles which will be expired in 2023 with details as follows:

- 1. ROP miles expiring at the end of quarter 1 3 will be further extended for 12 months.
- 2. ROP miles expiring at the end of quarter 4 will be further extended for 9 months.



## THAI Joins

#### ITB Berlin 2023

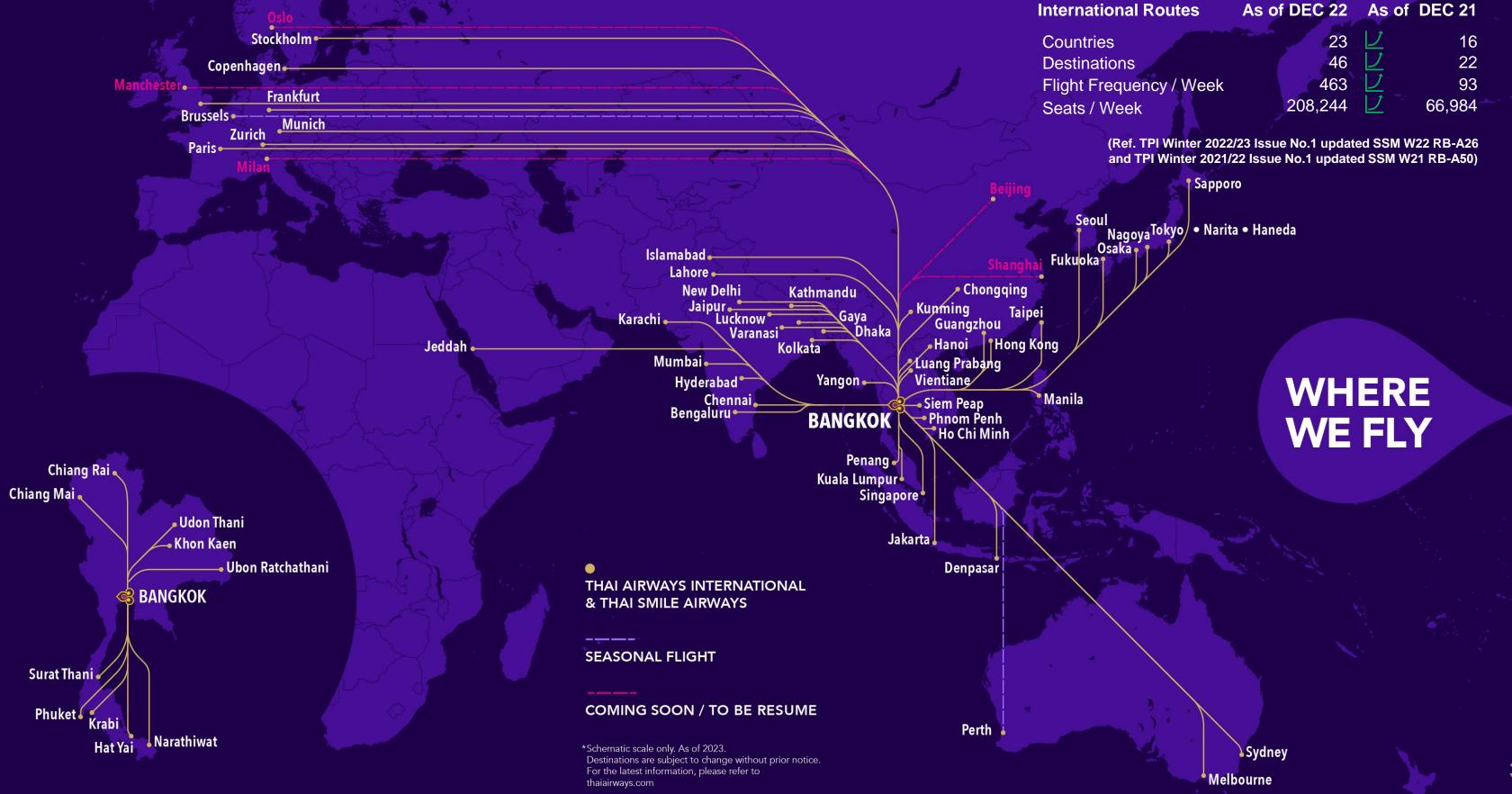
This year, THAI promotional booth was designed under the concept "The Magical Journey" where Black Silk Blend coffee and KanVela chocolate gained considerable attention from visitors.

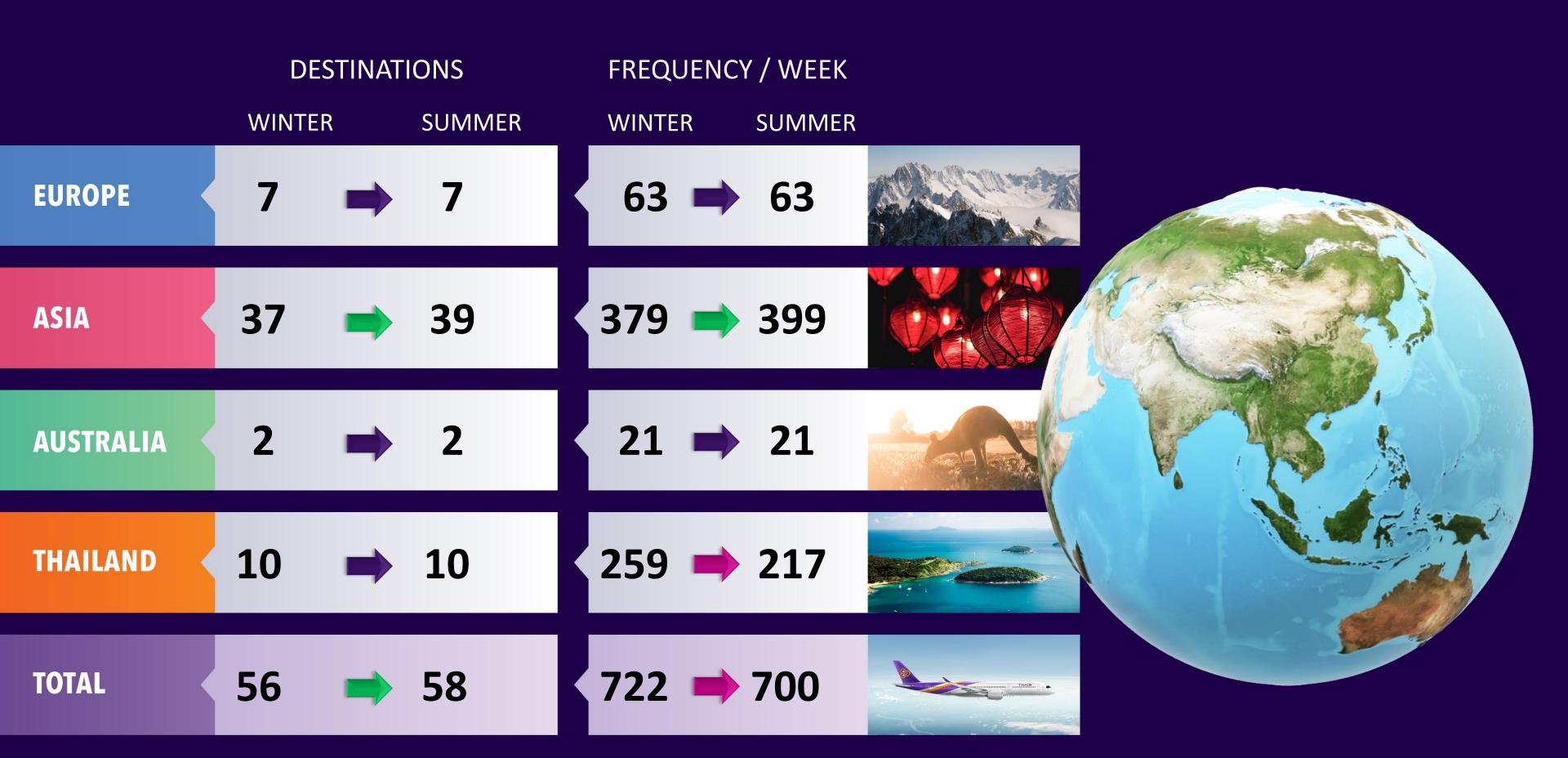
ITB Berlin is the world's largest annual tourism convention that provides unique opportunities as the world leading trade show of the global tourism industry which exhibitors as sellers and buyers meet for business discussion and deals.



### THAI & THAI SMILE'S ROUTE NETWORK







Ref. TPI WINTER 2022/2023 Effective : October 30,2022 — March 25, 2023 TPI SUMMER 2023 Effective : March 26, 2023 — October 28, 2023

### THAI: Summer Flight Schedule 2023 (26 March – 28 October 2023)

ntercontinental Routes	Regional	Routes	Destinations* in China
1. London	1. Tokyo (Narita)	14. Kuala Lumpur	1. Kunming
2. Paris	2. Tokyo (Haneda)	15. Mumbai	2. Guangzhou
3. Zurich	3. Nagoya	16. Delhi	3. Chengdu
4. Frankfurt	4. Osaka	17. Bengaluru	4. Shanghai
5. Munich	5. Fukuoka	18. Hyderabad	5. Beijing
6. Copenhagen	6. Sapporo*	19. Chennai	*Starting 1 March 2023
7. Stockholm	7. Manila	20. Kolkata	
8. Sydney	8. Seoul	21. Dhaka	
9. Melbourne	9. Taipei	22. Lahore	
	10. Hong Kong	23. Islamabad	
	11. Singapore	24. Karachi	STHAI 7 minimum 7 min
	12. Jakarta	25. Jeddah	
	13. Denpasar		
	*until 30 April 2023		



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Q&A

